

Viewing Payroll Information



DOA has developed a web-based system that provides participating State employees with online viewing of their earnings, benefits, and leave information.

Employees may access Payline using the internet at https://payline.doa.virginia.gov.

Note: WWW does not precede the web address.



Information available for viewing:

- Current payment information at least 4 working days before the payment date.
- Current and year-to-date earnings including regular pay, overtime, shift pay, and special payments.
- Current and year-to-date deductions withheld for both employee and employer.
- Federal and State taxable wages as well as individual tax elections and associated withholdings.



Information available for viewing -cont:

- Direct Deposit information and associated deposit amounts.
- Leave information on pay day eliminating the pay period lag for access to leave balances (available only for agencies using the CIPPS leave system).
- Historical payment and leave information on the system for a rolling 24 month period.
- W-2 information for 5 years.



Security Features

- Information NOT 'available on the internet' Data is stored on a secured, encrypted database.
- Safer than paper for avoiding identity theft.
- Application Security requires a User ID (Employee ID, Personal ID or SSN) and password for system access.
 Individuals will be required to keep this information confidential to provide the utmost security to their individual records.



Security Features – cont.

 Secure Socket Layer – SSL – uses a 128 bit encryption routine to protect the data as it travels back and forth over the Internet.

 Elliptic Curve Cryptograph – ECC- is a serverbased program that protects sensitive data and prevents unauthorized access to the server.



System Requirements

- Browser must be enabled for Java Script.
- Browser must be enabled for Cookies
- Browser must be enabled for Secure Socket Layer (SSL) Security (128-bit version).
- Connection speed of 56k modem (or higher) is highly recommended.



Security Requirements – cont.

- If connecting to the site from behind a firewall or proxy server it must allow SSL (port 443) communication.
- Internet Explorer or Netscape browsers, version
 4.0 or higher.
- Designed to be viewed at a screen resolution of 800 by 600 or greater, with a minimum of 256 colors.



Screen Setup

- DOA Logo at top of each screen.
- Navigational Buttons on left side of screen.
- Help features throughout Payline:
 - Help button on left hand side describes functions of the screen.
 - Underscored text activates pop up boxes with additional information. (Pop-Up blocker must be disabled for this application.)



First-time Logon

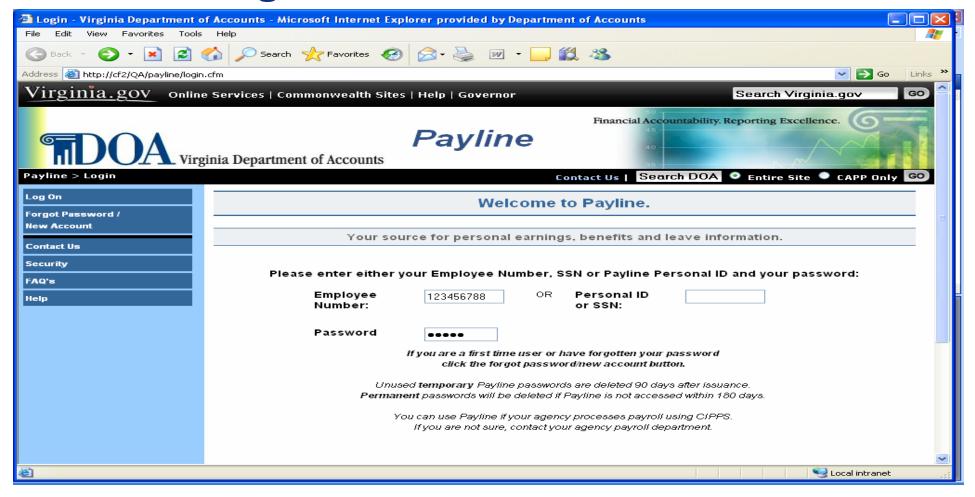
Enter User ID (employee's assigned Employee ID in the first box or SSN in the second box).

 Enter the previously provided temporary Password.

Click on the Log On button.



First-time Logon - cont.



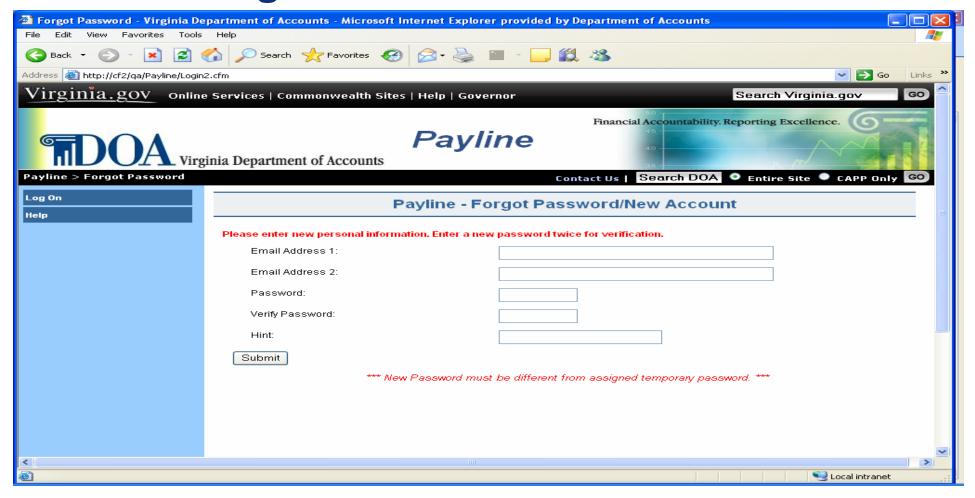


First-time Logon - cont.

- Upon entering Payline the personal information screen prompts for:
 - *Email Address 1 usually your work email address
 - *Email Address 2 usually your home email address
 - *NOTE: New temporary passwords may be emailed within minutes only if a valid email address is stored.
 - Password enter a new personalized password
 - Verify Password enter the new password again
 - Hint enter a HINT to help you remember your new pin, then click on the 'Submit' button.



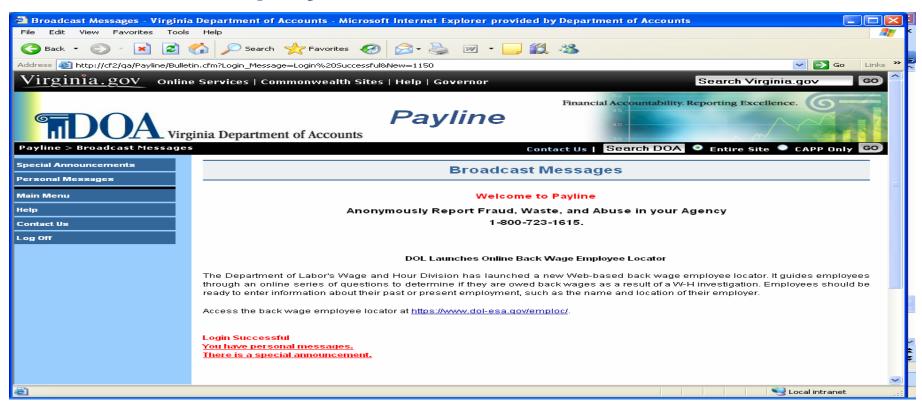
First-time Logon - cont.





First-time Logon - cont.

After clicking on Submit the Broadcast Messages screen is displayed





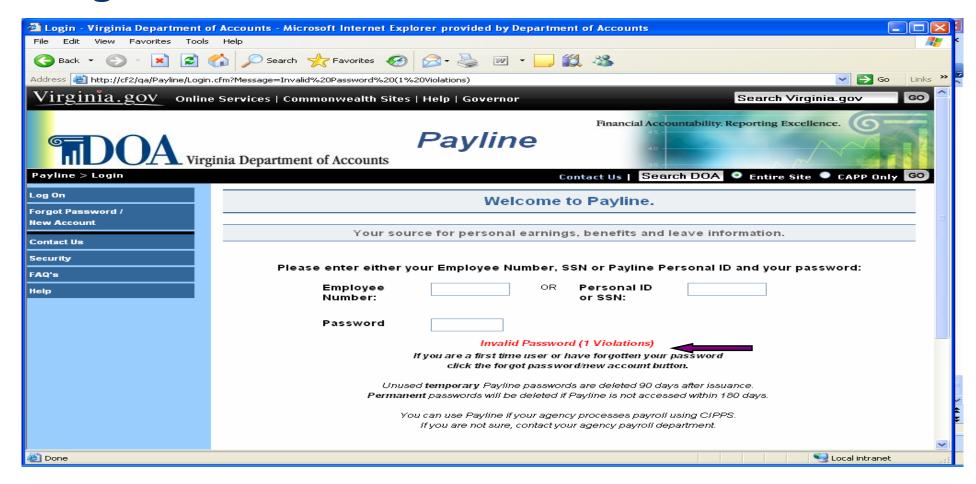
Forgotten Password

 If the correct User ID (Employee ID, Personal ID or SSN) and an incorrect password is entered the message "Invalid Password (# violations) is displayed.

 NOTE: # represents the number of invalid log on attempts that day. A maximum of 5 are permitted before the account is locked. These violations will be reset to zero overnight.



Forgotten Password – cont.



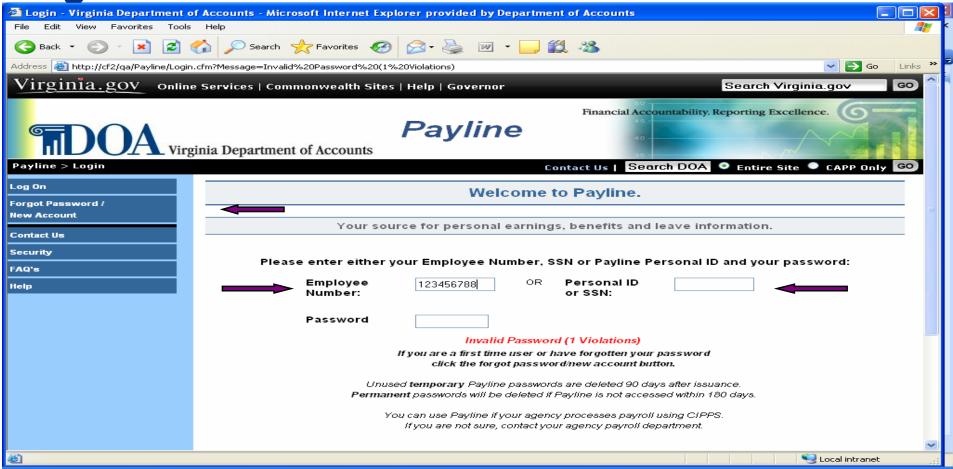


Forgotten Password – cont.

- Verify the User ID entered.
- Clear the Password and re-enter the information again.
- If the "Invalid Password" is displayed again, you can enter a User ID and click on Forgot Password/New Account.



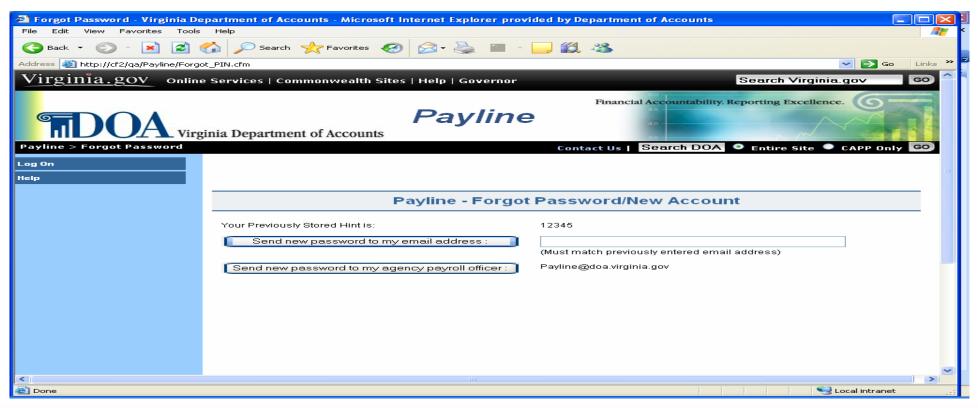
Forgotten Password - cont.





Forgotten Password – cont.

Your HINT will be displayed along with available options for receiving a new temporary password.





Forgotten Password – cont.

- If the HINT helps you remember your password, then:
 - click on the Log On button,
 - return to the Welcome to Payline screen,
 - log in with your User Id (either Employee Id, Personal ID or SSN) and the correct password.



Forgotten Password – cont. If after reviewing your HINT you still do not remember your password you may:

- Request a new temporary password to be emailed to your previously stored email (it must match the one in your permanent record),
- Request a new temporary password be printed on the next available pay stub or
- Request the temporary password to be sent to your agency payroll officer's email for subsequent distribution to you. (If this option is available, the payroll officer's email address will be shown.)

NOTE: Options may vary.



Forgotten Password – cont.

If an email option is selected an email message like this will be sent/forwarded:

*** THIS RESPONSE IS BEING SENT AUTOMATICALLY. PLEASE DO NOT REPLY TO THIS EMAIL ***

A confidential temporary Payline password for Demo User (Employee Number is 123456789) of agency 00000 was requested and provided in this email.

Please forward this message to the requestor.

Temporary password is: P4V3N5E8

The Employee Number of the requestor has been provided to aid in identifying the employee.



Forgotten Password – cont.

Please note that:

- If direct deposit notices are no longer printed, and there is no stored personal email address, then the only option provided will be to send the notice to the agency payroll officer.
- Click on the option to "send new password to my agency payroll officer". (The payroll officer's email address will be shown.)



Broadcast Messages

- The Broadcast Messages page welcomes Payline users to the Commonwealth of Virginia's employee self-service website, and invites users to view personal payroll, benefit and leave information.
- It is used to communicate messages both globally and individually to the user population. In the center of the page a global message intended for all Payline users is displayed.

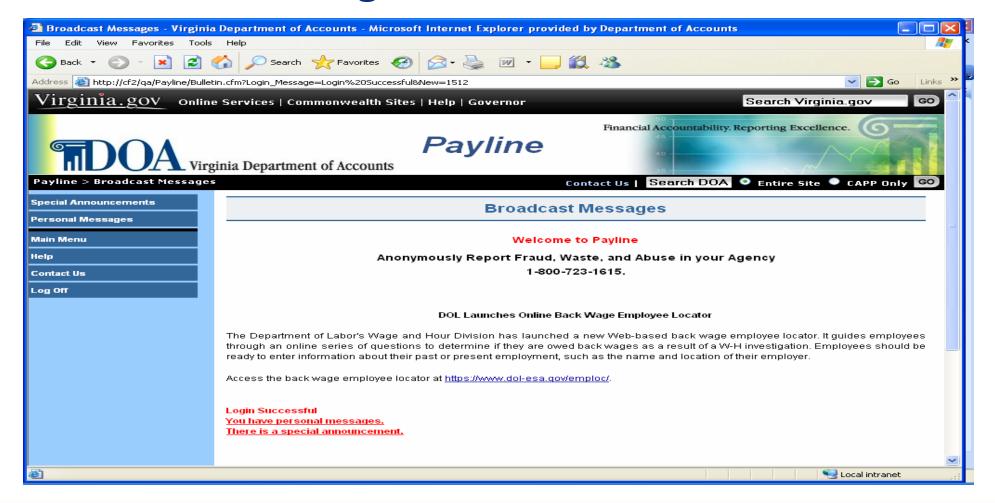


Broadcast Messages – cont.

 Additionally, in the bottom left hand corner, informational messages may appear which provide feedback to the user regarding actions which have been taken (e.g., Login Successful), or actions which should be taken (e.g., You have personal messages).



Broadcast Messages – cont.



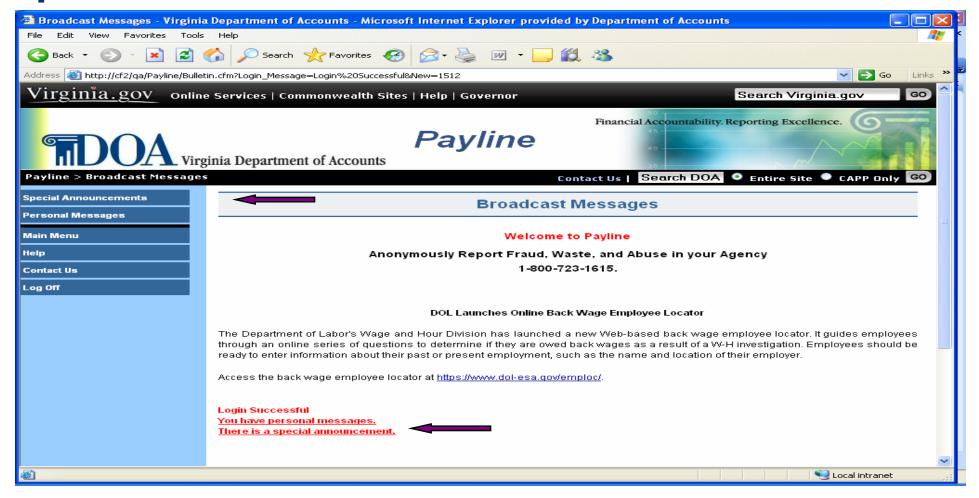


Special Announcements

- The Special Announcements page is used to communicate longer global messages to the Payline user population.
- These announcements (e.g., letter from the Governor granting additional paid holidays at Christmas), will be displayed in the center of the page.
- To view the announcements click on the "Special Announcement" button or the underscored notice "There is a Special Announcement."
- If no Special Announcements exist, neither will be presented.



Special Announcements – cont.





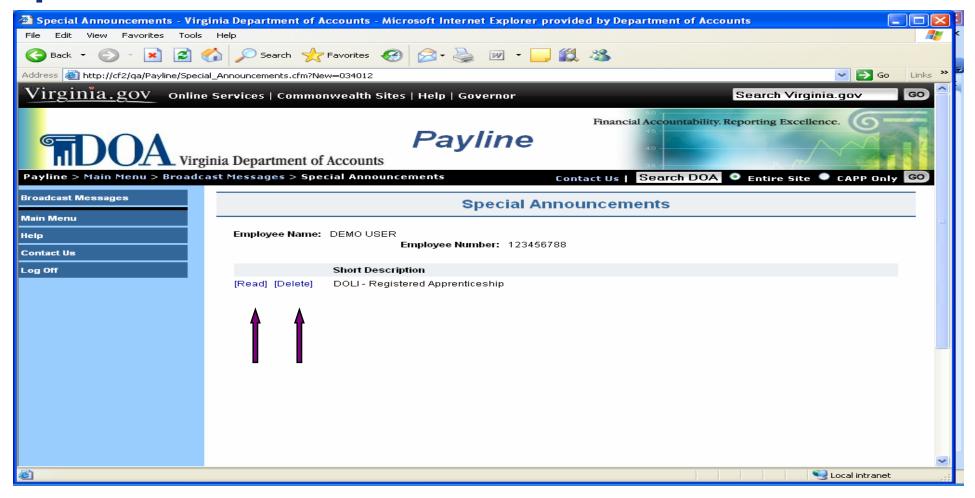
Special Announcements-cont.

 To view the text of the special announcements click on the 'Read' prompt to the left of the message.
 Once read, remove the message by clicking on the 'Delete' prompt.

Any announcement not read or deleted within 30 days will be automatically deleted.



Special Announcements – cont.



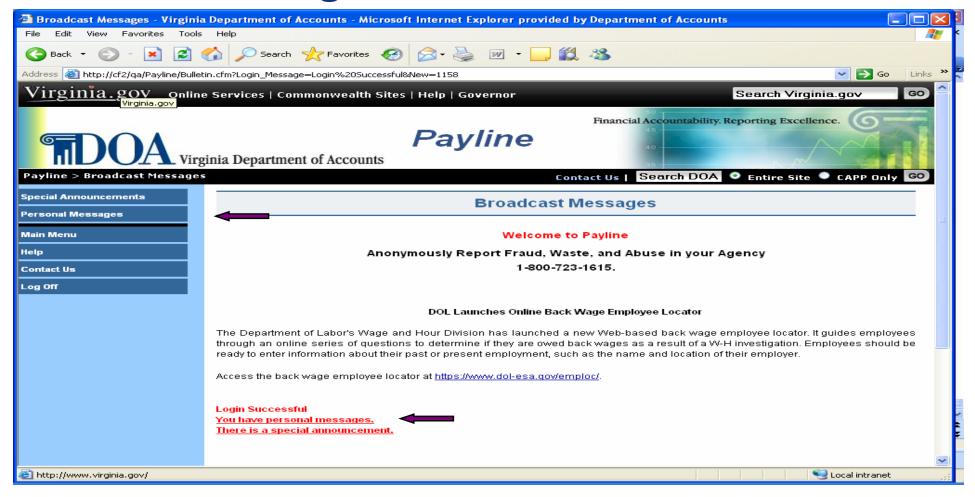


Personal Messages

- The Personal Message page communicates messages intended solely for the individual Payline user logged on.
- To view the Personal Messages click on the Personal Message button on the left of the screen or the underscored notice "You have Personal Messages."
- These messages will be displayed in the center of the page showing Employee Name and Number, Date of the message, and Message Content.



Personal Messages – cont.



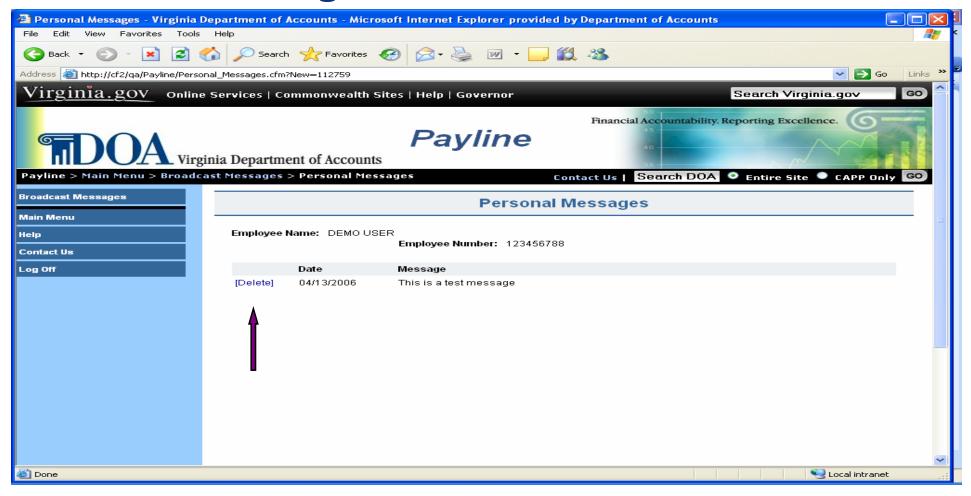


Personal Messages – cont.

- Payline users may remove a message by clicking on the 'delete' prompt shown to the left of the date.
- An informational message will be displayed stating the message has been deleted.
- Any message not deleted by the user will automatically be deleted within thirty days.



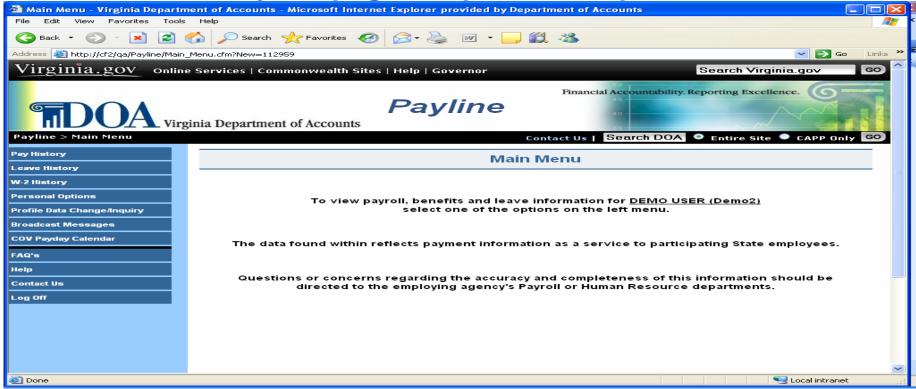
Personal Messages – cont.





Main Menu

The Main Menu is the central navigation page for Payline. Navigation buttons located in the left-hand margin of the page link to other Payline pages or perform requested functions.





Main Menu - cont.

- Pay History links the employee to a listing of payment information showing:
 - A detailed breakout of earnings
 - Deductions
 - Agency paid benefits
 - Personal information
 - A link to view and print a facsimile of the earnings notice.



Main Menu - cont.

- Leave History links the employee to the Leave history screen and further leave detail information. This is covered in the Introduction To Payline – Viewing Leave Information presentation.
- W2 History links the employee to a list of W2 information which can be selected and printed.



Main Menu - cont.

- Personal Options Links the employee to a page containing their personal data, where changes can be made to:
 - Password
 - HINT
 - E-Mail Addresses
 - Paperless Payroll election or
 - Establish a Personal ID (One other than your Employee ID or SSN.

NOTE: Paperless payroll allows convenient, secure, and repeat access to pay information as well as saving the State money by eliminating the centrally printed earnings notices.



Main Menu - cont.

- Profile Data Change/Inquiry Displays current demographic information and provides ability to send an email notifying the HR and Payroll departments of a change in one or all of the following fields:
 - First Name
 - Middle Name
 - Last Name
 - PO Box/Apt/Suite
 - Street Address
 - City, State and ZIP
 - Home and/or Business Phone numbers

cont.



Main Menu - cont.

- To make changes to your Federal or State tax elections the appropriate forms must be completed and kept by your agency.
- Links are provided to the appropriate forms which can be downloaded and given to your agency HR and Payroll departments.
- Comments Box Allows employees to add information to the change notification.

NOTE: Some agencies have elected to be exempt from this notification process due to the volume of previous notifications.



Main Menu - cont.

- Broadcasts Messages Clicking on this button links the employee to the Broadcast Messages page previously discussed.
- COV Payday Calendar This links you to the state holiday and pay calendar. All pay dates and holidays are noted.
- FAQ's This links you to some frequently asked questions concerning Payline, ie., How to become a Payline User, How to receive Passwords, How long is Pay and Leave history retained online.



Main Menu - cont.

- Help This offers a brief overview of the buttons (on the left side of the screen) available on each Payline page.
- Contact Us This will link you to a page where you can contact DOA regarding:
 - Problems they are incurring with the site
 - Suggested enhancements
 - Compliments, etc.
- Log Off Clicking on this button will return the user to the Log On page and sign the user out of Payline.

NOTE: Always be sure to leave Payline using this button to ensure the log out process is complete.



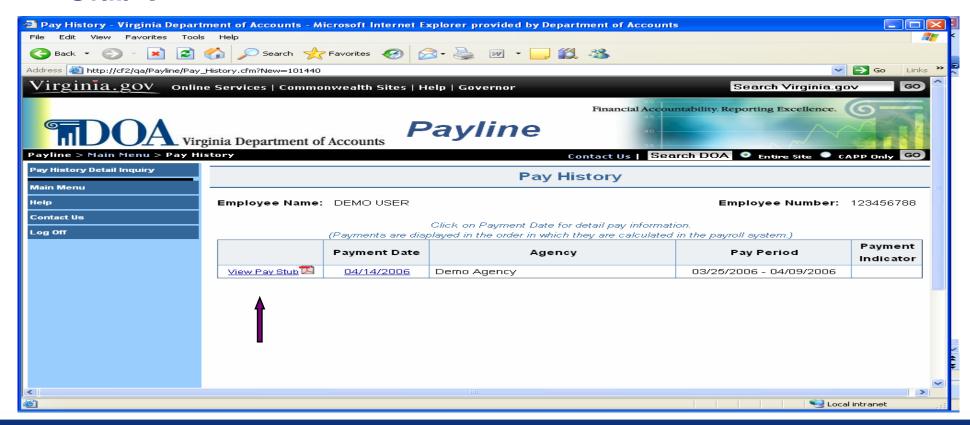
Pay History

- This screen provides a listing of payments showing the payment date, agency name and pay period date. (The complete history listing can be viewed by using the scroll bar.) A rolling 24 months of payments are stored.
- The payment indicator denotes the type of payment shown. This can be:
 - Blank regular pay made in the form of a check of direct deposit
 - VC reversal or voiding of a previous regular pay
 - NP payments made outside of the payroll system (i.e., Petty cash payment.)



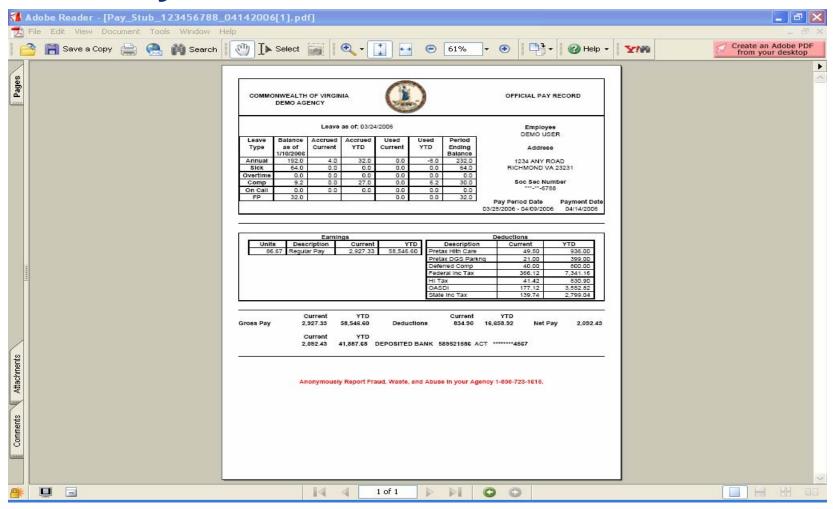
View Pay Stub

To view or print a facsimile of the pay stub, click on "View Pay Stub".





View Pay Stub – cont.



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View Pay Stub – cont.

- Financial Institutions should accept a printed pay stub from Payline as it contains both:
 - The statement "Official Pay Record" and
 - The State Seal of Virginia (Permission to use the State Seal has been granted by the Secretary of the Commonwealth)

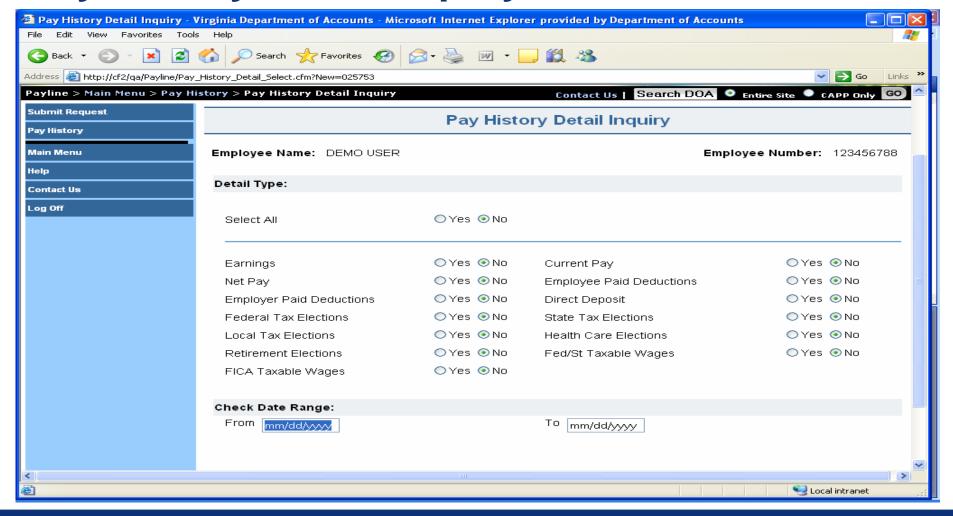


Pay History Detail Inquiry

- The Pay History Detail Inquiry page provides the ability to query the database and produce a printable report about:
 - Pay types
 - Deductions (employee and employer paid)
 - Healthcare/Retirement plans
 - Federal/State Tax Elections
 - Direct Deposit
 - Other information



Pay History Detail Inquiry - cont.



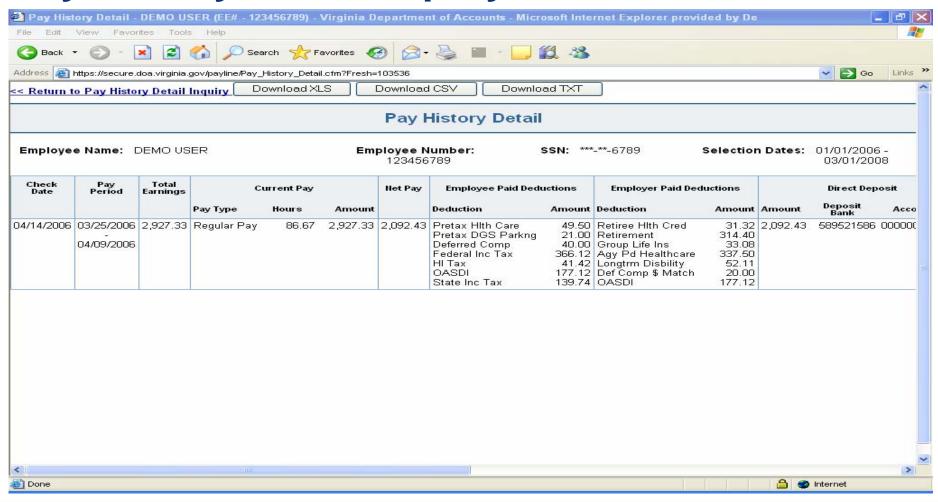


Pay History Detail Inquiry – cont.

- Click on the radio buttons corresponding to the type of desired information and enter the specified beginning and ending check dates for the inquiry.
- Selection of one or more specific radio buttons can limit the information displayed.
- After clicking on the desired buttons and completing the check date range, click on 'Submit Request' and the results will be displayed.



Pay History Detail Inquiry - cont.



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Pay History Detail Inquiry - cont.

- The information displayed (based on your date range) is downloadable in three formats for your convenience:
 - XLS Excel Spreadsheets
 - CSV Comma Delimited Text file
 - TXT Flat Text file

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Pay History Detail Inquiry - cont.

 By clicking the 'Select All' radio button, all listed information will be displayed. You will need to use the scroll bar at the bottom of the page to view all the results.

 If the results do not display the information the you are looking for then you may need to enter a new range of dates and submit the inquiry again.



Pay History Detail Inquiry – cont.

 Printing: If the 'Select All' option is chosen or if numerous radio buttons are selected, then print will flow over numerous pages. Limiting your selections will allow for printing the requested information.



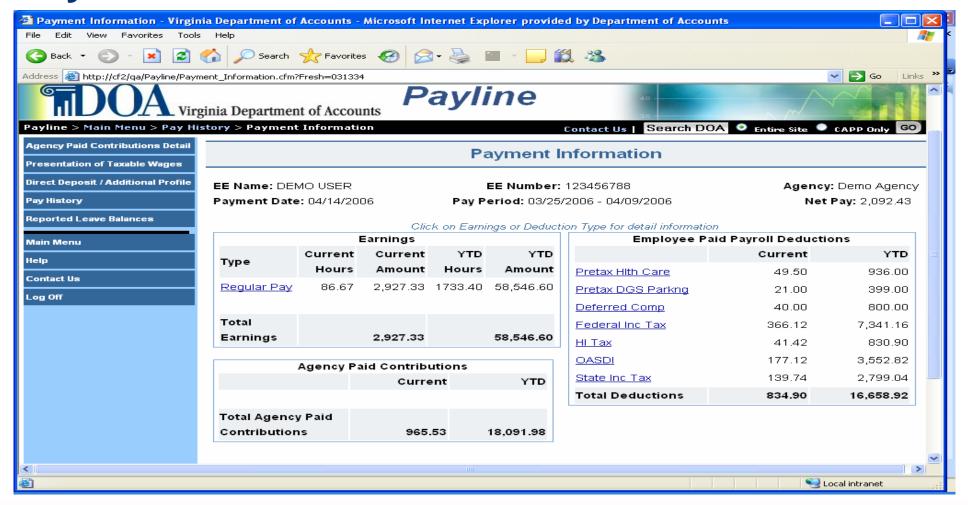
Payment Information

- Click on the Payment Date (not View Pay Stub).
- This will display:
 - Detailed breakout of earnings
 - Deductions
 - Net Pay
 - Summary of agency paid contributions
 - Taxes
- Descriptions of earnings and /or taxes can be accessed by clicking on the underscored words.
- Navigation to additional payment information is accessed through link buttons on the left.

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Payment Information – cont.





Agency Paid Contributions Detail

 The Agency Paid Contributions Detail page displays a detailed presentation of the current and year-todate agency paid contributions to benefits and taxes for the payment date selected.



Agency Paid Contributions Detail - cont.



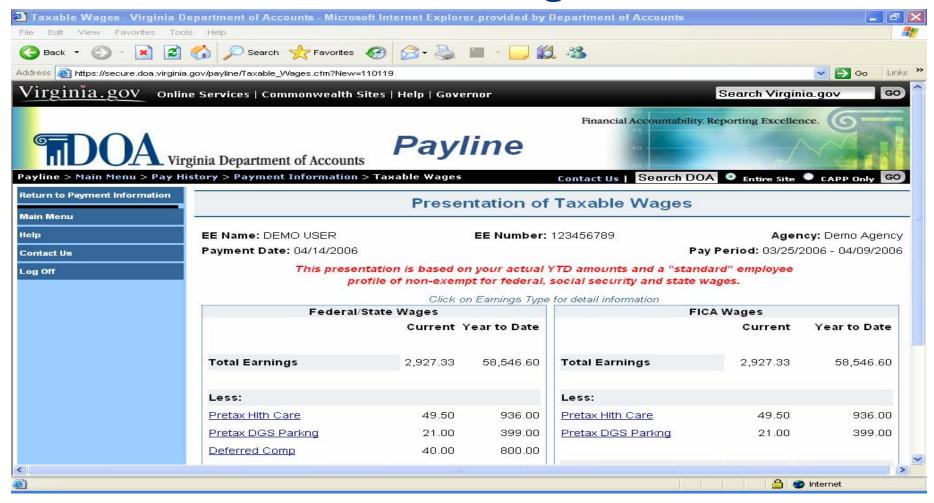


Presentation of Taxable Wages

- The displays how the federal, state and FICA taxable wages were calculated based on a standard nonexempt employee profile.
- The year-to-date values shown are as of the time the payment was calculated.
- Total Earnings are reduced by those non-taxable earnings and pre-tax deductions to which some taxes are not applied.



Presentation of Taxable Wages – cont.



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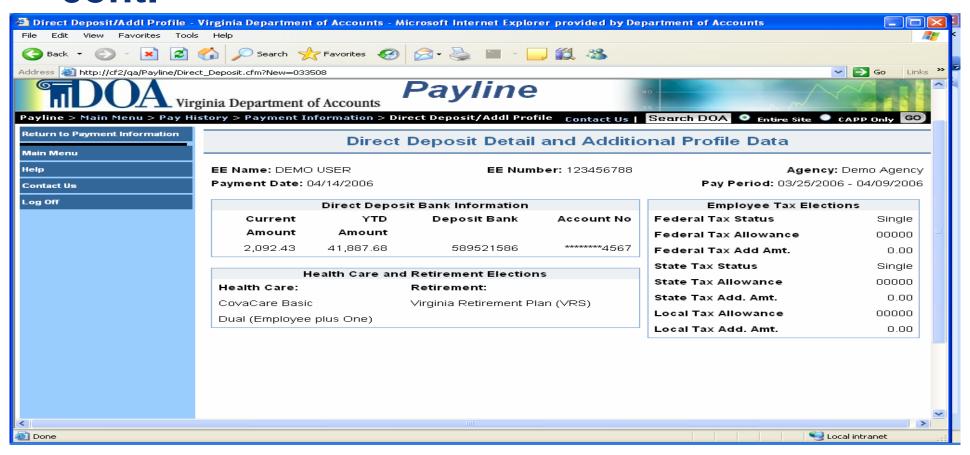


Direct Deposit Detail and Add'l Profile Data

- This page displays additional personal information related to the payment selected from the Pay History page.
 - Direct Deposit Bank Information the amount, the deposit bank (ABA routing #) and account number where the deposit has been made.
 - Health Care and Retirement Elections the name of the provider and the membership type elected by the employee for their healthcare and the retirement plan the employee is enrolled in.
 - Employee Tax Elections the employee's federal, state and local tax withholding elections submitted on the Forms W4 and VA4.



Direct Deposit Detail and Add'l Profile Data – cont.





This concludes the Viewing Payroll Information module.

Be sure to review the Introduction to Payline: Viewing Leave Information module for the navigation process to view leave information for those agencies that use the CIPPS Leave Accounting System.